



FOOTESTEPS FOUNDATION GDPR DATA AGREEMENT

Footesteps Foundation is committed to protecting your privacy and data. We will use the information that we collect about you in accordance with the General Data Protection Regulation 2018 (GDPR) and the Privacy and Electronic Communications Regulations 2003 (PECR).

WHAT INFORMATION DO WE COLLECT?

You give us information when contacting us by logging onto our website portal to communicate with us. We keep your details for the sole purpose of responding to your query.

The information we hold about you may include:

- Your name
- Postal address
- Telephone number
- Email address
- Your preferences in how we communicate with you
- Information which is available publicly

We shall maintain a record of your communications with us.

We shall keep a record of the emails we send you and we may track whether you receive them or open them so we can be sure we are sending relevant information.

HOW WILL WE USE YOUR DATA?

We use your Personal Data to:

- Contact you to provide you with a service or benefit
- Keep a record of your relationship with us
- Occasionally undertake customer satisfaction surveys
- Inform you of changes in our service, new offers and opportunities



You have the option to change any of your details or contact preferences at any time by contacting us.

THIRD PARTIES

We will not share any of your personal details with any third parties without your agreement unless required to in order to fulfil our contract with you or allowed to by the law. Your data is never sold to any other agencies or partners without your consent.

GIVING YOU CONTROL

Unless you ask us not to, we may contact you about any special offers or marketing opportunities which may be of interest to you. You can opt out of this at any time by sending us an email details of which will be in the communication we send.

HOW WE KEEP YOUR DATA SAFE

Your personal data will be held by and processed by Footesteps Foundation's system. Where possible we aim to keep a single record for each customer.

Your data is held securely in the UK and processes are EU compliant. We may however need to disclose your details if requested to the police, regulatory bodies or legal advisors.

LINKS TO OTHER WEBSITES

Our Service may contain links to other websites that are not operated by Us. If You click on a third-party link, You will be directed to that third-party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

CHANGES TO THIS POLICY

We may change this Privacy Policy from time to time. If any significant changes are



made in how we handle your personal information we will make this clear on our website or by contacting you directly.

YOUR RIGHTS

You have the following rights related to your personal data:

- The right to request a copy of personal information held about you
- The right to request inaccuracies be corrected
- The right to request us to stop processing your data
- The right to complain with the Information Commissioner's Office

CONTACT US

Please contact us if you have any questions about our Data Promise or wish to be removed from any communications or processing activities:

If you have any questions about this Privacy Policy, You can contact us:

By email: info@footestepsfoundation.org

By visiting this page on our website: <https://www.footestepsfoundation.org/>

By phone number: 07899 296918

By post: 172 Bridge Avenue London W7 3AR

See also our Data Protection Policy

Reviewed 25/02/2025